

Assurance Keeping Us On Track

Programme Overview

Summary

Safety Assurance is paramount at Network Rail and in the Rail Industry as a whole.

The 2-day programme comprises of:

Day 1:

Exploration of the topic through a simulation exercise

The simulation exercise is set in a station environment as it is relatively universal and relatable by all. The programme content and assets have been created and consist of video, audio and paper-based documentation materials.

Day 2:

This involves learning input and self-reflective activities to develop and practice the non-technical skills required to support the achievement of effective level 1 assurance approach and practices.

Style and Approach

The programme involves practical application exercises completed before and after the classroom learning day. Both days are interactive and participative using a mixture of group work, facilitator input and discussions.

Programme Structure

Two days

Audience

The programme addresses a diverse audience targeting employees at various roles with a direct or indirect impact and engagement with safety assurance

Group size

15 Participants

Programme Overview

Preparing for the workshop

There will be some practical exercises to be completed before and after the classroom learning day.

Programme Topics

- Understanding safety assurance
- Problem solving and approaches to Safety Assurance
- Actions + Behaviours = Consequences model
- Self-reflection
- Action Planning
- Habit formation
- Giving effective feedback
- Identification of gap analysis
- Addressing and challenging non-compliance
- Communicating with Impact
- Root Cause Analysis
- Creating a culture of accountability
- Engaging with Stakeholders
- Non-Technical Skills that support the achievement of L1 Assurance

Outcomes

Having attended this workshop, you will be able to:

- Demonstrate deeper understanding of the importance of proactive and thorough assurance and compliance recognising the consequences of non-adherence
- Identify meaningful actions that can be implemented to ensure risks don't result in incidents
- Take steps to support the creation of a culture where individuals take accountability for compliant behaviours and where safety assurance goes beyond a tick-box exercise

How to Apply:

You can self-nominate via Oracle, or if you work in a route, please contact your Route Services Training Manager.